

DECEMBER 2012



MISSOURI
DEPARTMENT OF

LABOR MONTHLY DASHBOARD MEASURES



LAWRENCE G. REBMAN, DIRECTOR

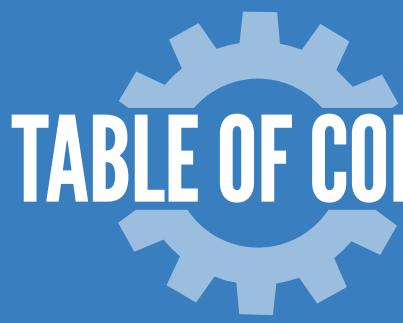


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December 2012

UNEMPLOYMENT INSURANCE (UI)

Unemployment Rate: **6.7%**

Amount of Title XII Loans to the Unemployment Trust Fund: **\$569,174,955.03**

Trust Fund Balance: **\$4,478,813.32**

Number of Employers in the Shared Work Program: **415**

Number of Affected Employees in the Shared Work Program: **32,259**

SECOND INJURY FUND (SIF)

Second Injury Fund (SIF) Claims Filed in December: **522**

SIF Balance (as of last day of December): **\$3,241,326.66**

New Permanent Total Disability (PTD) Claims Paid: **0**

Total Amount Paid for New PTD Claims: **\$0**

Average Cost Paid on New PTD Claims: **\$0**

Number of awards (PTD Claims and Claims due to Uninsured Employers) for which payments were due but held in December: **96**

First time payments which were due but held in December: **\$1,300,814.31**

Total Number of awards (PTD Claims and Claims due to Uninsured Employers) for which payments were due but held in December: **665**

Total Amount of 1st Payments which were due but held in December: **\$23,428,947.38**

Total Number of Recipients receiving Scheduled PTD Benefits: **1,149**

WORKPLACE SAFETY

Potential Occupational Safety and Health Administration (OSHA) Fines Avoided by Missouri Businesses through the Department's On-Site Consultations: **\$749,208**

Mine Safety and Health Administration (MSHA) Fines Avoided by Employers through the Department's Consultations: **\$48,240**

Number of Missouri Miners Trained: **273**

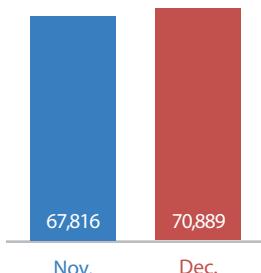
Number of Hazards Found at Missouri Mine Sites: **67**

Number of Miners Assisted by Hazards Removed: **274**

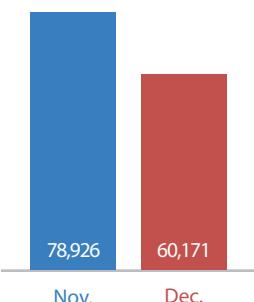
DIVISION OF EMPLOYMENT SECURITY

Gracia Backer, Division Director

CALLS ANSWERED



CALLS IN QUEUE



AVERAGE TIME CALLS IN QUEUE



Line to speak with a representative to file a new or renewed claim.

CLAIMANT FRAUD IDENTIFICATION

All claims are crossmatched against a state and federal new hire list to detect those who are filing for benefits while being employed.

State New Hire Overpayment Cases due to Crossmatch

Nov. 249 / \$91,129.40 Amounts Dec. 459 / \$164,112.45 Amounts

National New Hire Overpayment Cases due to Crossmatch

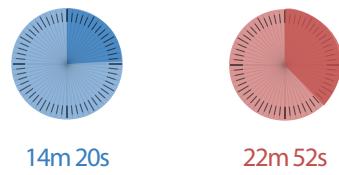
Nov. 833 / \$408,779.39 Amounts Dec. 1,561 / \$705,249.56 Amounts

UI Cases Referred for Prosecution

Nov. 15 / \$890,464 Recovered* Dec. 41 / \$833,561 Recovered*

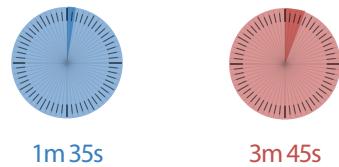
*monthly totals are subject to change

Help



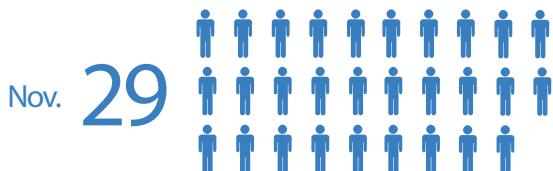
Line to speak with a representative about a question or issue with their claim

Priority



Line to change an address or PIN number, or for claimants who are asked to call in on a certain day

NUMBER OF PERSONS FOUND GUILTY OF UI FRAUD



MISCLASSIFIED WORKERS IDENTIFIED

Nov. 734 / Dec. 1,876 / YTD: 11,233

ACCOUNTS / EMPLOYERS WITH MISCLASSIFIED WORKERS

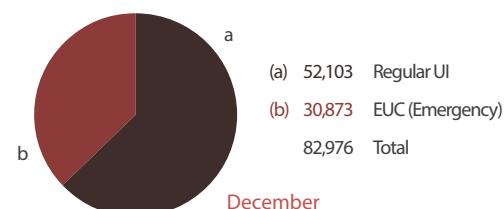
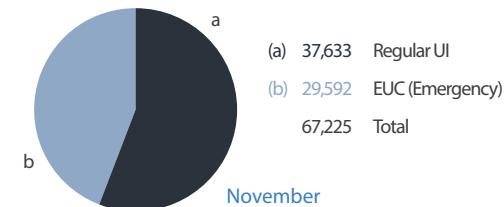
Nov. 122 / Dec. 130 / YTD: 1,531

ADDITIONAL TAXES OWED DUE TO MISCLASSIFICATION*

Nov. \$149,053 / Dec. \$374,692 / YTD: \$2,521,535

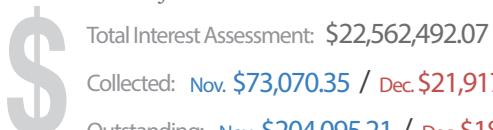
*monthly totals are subject to change

PEOPLE RECEIVING UNEMPLOYMENT INSURANCE BENEFITS



COLLECTIONS FROM DELINQUENT EMPLOYERS

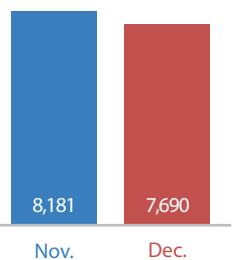
from 2012 Interest Assessment



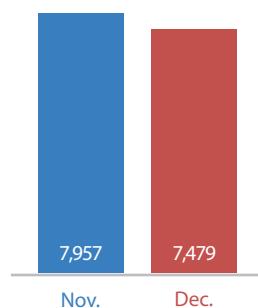
DIVISION OF WORKERS' COMPENSATION

John Hickey, Division Director

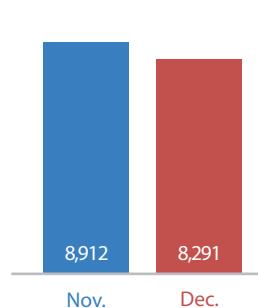
WORKPLACE INJURIES, FATALITIES (FROIs PLUS CLAIMS) REPORTED TO THE DIVISION



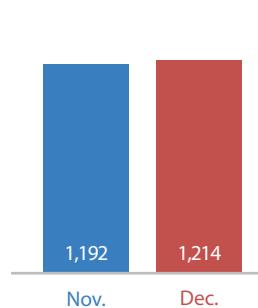
FIRST REPORTS OF INJURIES (FROIs) FILED



WORKERS' COMPENSATION CASES PROCESSED



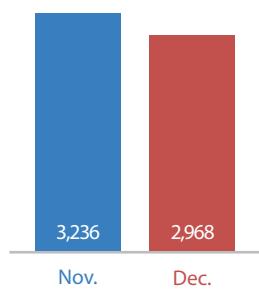
CLAIMS FOR COMPENSATION RESOLVED



CLICKS ON "ARE YOU COVERED?" COVERAGE VERIFICATION SERVICE (CVS)



SEARCHES PERFORMED IN THE CVS



POLICY DETAIL INFORMATION REQUEST FROM CVS



STATE BOARD OF MEDIATION

Michael Pritchett, Acting Chairman

NUMBER OF PETITIONS FILED

Nov. 0
Dec. 0



ELECTIONS HELD

Nov. 1
Dec. 0

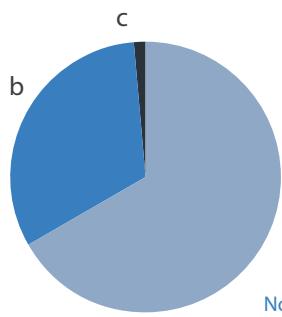


ELECTIONS RESULTING IN REPRESENTATION (NUMBER OF EMPLOYEES)

Nov. 0
Dec. 0

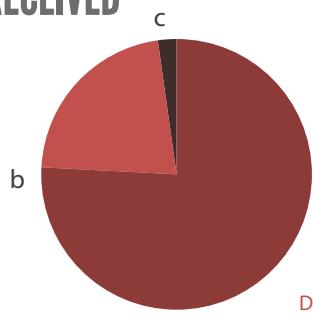
DIVISION OF LABOR STANDARDS

Bob Bedell, Acting Division Director



(a) 54 Minimum Wage
(b) 26 Prevailing Wage
(c) 1 Child Labor
81 Total

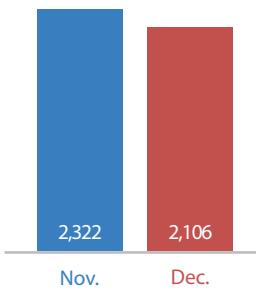
COMPLAINTS RECEIVED



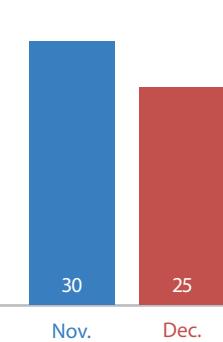
(a) 70 Minimum Wage
(b) 20 Prevailing Wage
(c) 2 Child Labor
92 Total

CALLS ANSWERED

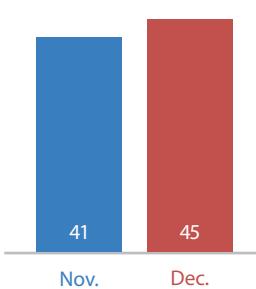
(Min. Wage, Prevailing Wage, Child Labor)



INVESTIGATIONS CLOSED



AVERAGE INVESTIGATOR CASELOAD

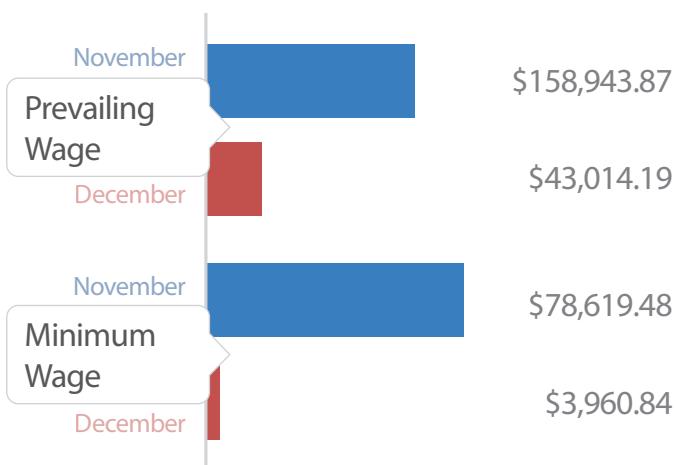


CASES REFERRED TO ATTORNEY GENERAL/PROSECUTOR

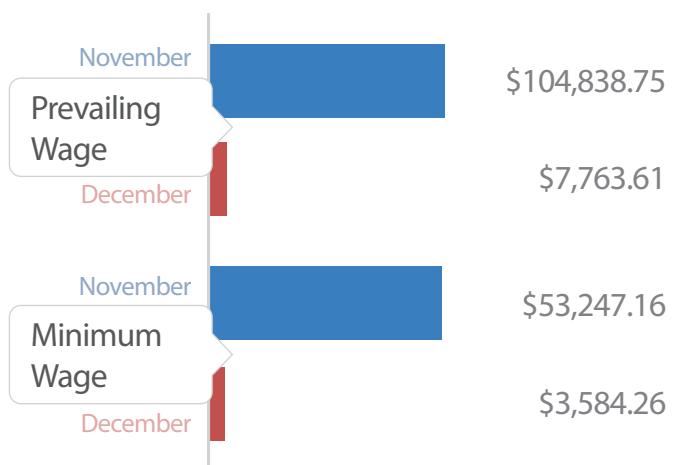


AMOUNT OF RESTITUTION ASSESSED & COLLECTED

Restitution Assessed



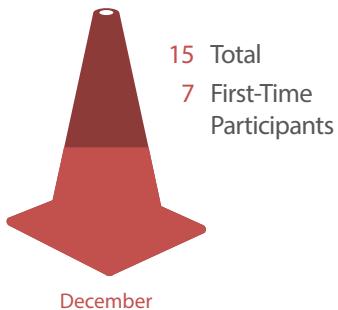
Restitution Collected



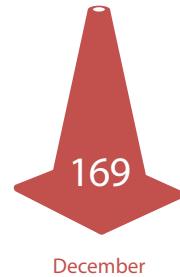
DIVISION OF LABOR STANDARDS

Bob Bedell, Acting Division Director

REQUESTS FOR SAFETY & HEALTH CONSULTATIONS



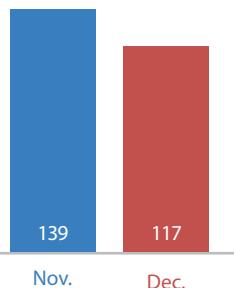
HAZARDS CORRECTED ON-SITE BY THE MISSOURI SAFETY & HEALTH CONSULTATION PROGRAM



MISSOURI COMMISSION ON HUMAN RIGHTS

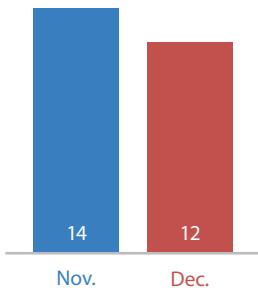
Alisa Warren, Executive Director

CASES CLOSED



CASES SETTLED

(includes conciliations, mediations, early resolutions)



AVERAGE INVESTIGATOR CASELOAD



RIGHT-TO-SUE LETTERS ISSUED

16 Within 180 Days
2 After 550 Days
41 Total



14 Within 180 Days
1 After 550 Days
35 Total



CASES SET FOR HEARING

Nov. 0 / Dec. 0

CASES APPEALED IN CIRCUIT COURT

Nov. 0 / Dec. 0

PARTICIPANTS IN OUTREACH/EDUCATION ACTIVITIES

	Participants	Sessions	Participants	Sessions
November	181	7	132	2

WEBSITE HITS FOR SPECIFIC PAGES

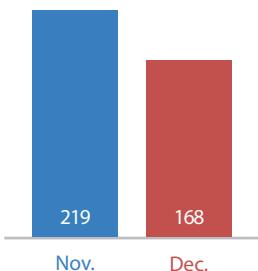
DIVISION OF WORKERS' COMPENSATION WEB HITS

	November	December
Workers' Compensation	8,638	7,473
Second Injury Fund	588	570

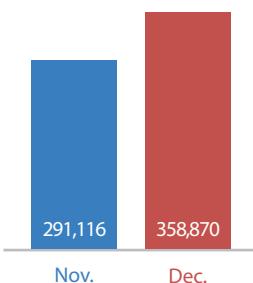
DIVISION OF LABOR STANDARDS WEB HITS

	November	December
Minimum Wage	8,402	7,975
Wage & Hour	3,525	3,164

ON-SITE SAFETY & HEALTH PROGRAM WEB HITS



UI INTERNET CLAIMS WEB HITS

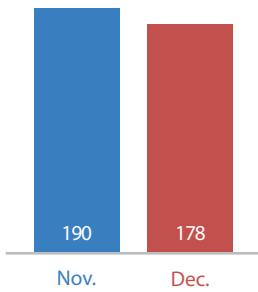


USTAR WEB HITS

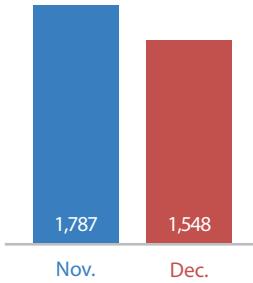
(the MO Unemployment State Tax Automated Reporting/USTAR System)



WORKERS' SAFETY PROGRAM



MISSOURI COMMISSION ON HUMAN RIGHTS



TOTAL LABOR.MO.GOV

WEBSITE HITS

DECEMBER

752,475

Total Views for MoLaborDept Channel: 303,154

Top 5 Most Viewed YouTube Videos

1. How to File an Unemployment Claim in Missouri *152,449 views*
2. What's Next? *19,401 views*
3. What's Next? - Part 1 *16,231 views*
4. What's Next? - Part 2 *10,931 views*
5. Appealing Unemployment Decisions *8,624 views*

5 Most Recent YouTube Videos

1. New Prevailing Wage Online Survey *82 views*
2. Labor Talk: Federal Benefits End Dec. 29, 2012 *2,202 views*
3. Labor Talk: Holiday Work While Claiming Unemployment *1,365 views*
4. Labor Talk: Working During the Holidays *460 views*
5. Don't Get Buried by Employment Security Information Requests *457 views*

Featured Video on YouTube <http://youtu.be/HyzEE84ACyI>

